



# HARD FLOOR CARE TROUBLESHOOTING GUIDE

## POOR GLOSS

Not enough finish on floor

Scrub and rinse floor, apply finish

Not enough time between coats

Wait 30-40 minutes between coats

Coats are too thin

Never fully wring finish mop

Old, damaged or overly porous floor

Apply sealer first, then floor finish

Cleaners

Use appropriate or recommended cleaners according to directions

Dirt and Sand

Use entrance mats, dust mop often

Improper rinsing before recoating

After stripping, use flood rinses

Buffing pads are too aggressive

Use proper pads for various jobs

Floor temperature below 55°F

On cold days, check floor temperature before applying finish

Fans directly on finish while drying

Point fans upward, away from floor

## STREAKING

Recoating too soon

Give at least 20-30 minutes between coats; stop if there is mop drag

Contamination on the floor/furniture polish, mop treatment, etc.

Remove source of contamination; strip, rinse, and recoat

Dirty mops/unclean equipment

Use only clean mops and buckets for floor finish/use can liner inside bucket

Finish exposed to extreme temperature

Do not apply finish that's been frozen

Coats are too thin

Apply medium to full coats of finish

## DISCOLORATION

Coating over dirt

Always clean floor before recoating

Poor daily cleaning/buffing over dirt

Clean floor daily/ Always clean floor before bussing/ Use walk off mats

Applying finish with new cotton mop

Soak and clean new mops before use

Quat disinfectant residues

Scrub or mop wash floor once a week with an all-purpose cleaner

Colored floor pads

Use natural, white, or tan pads for buffing

**BUCKEYE INTERNATIONAL, INC.**

2700 WAGNER PLACE • MARYLAND HEIGHTS • MO 63043 • USA • 800.321.2583

[www.buckeyeinternational.com](http://www.buckeyeinternational.com)