



BUCKEYE ECO® PROPORTIONING PROGRAM TROUBLESHOOTING GUIDE

The water continues to slowly flow after I release the high flow operating button(s).

The water will continue to flow for a few seconds after the operating button is released. If it continues to drip, this means that the seal has moved out of its original position. Turn off the water faucet. Then cycle each high flow button for 12 cycles. Turn the faucet back on and continue to use.

Concentrated product is not being pulled into the tubing when connected.

First, disconnect the Buckeye Eco® bag and then press on the white tip in the green Quick-Connect to ensure it is opening. Reconnect the Buckeye Eco® bag and try again. Second, if product is still not flowing, disconnect the Buckeye Eco® bag and connect to a different green Quick-Connect to check if the Buckeye Eco® bag is malfunctioning. If product is still not flowing, replace the Buckeye Eco® bag and check with your local Buckeye distributor for replacement product. Third, if product begins to flow you should replace the green Quick-Connect on the original tubing. Check with your local Buckeye distributor or manufacturing representative for a replacement Quick-Connect.

There is concentrated product dripping from the outlet hose.

This means your check valve is malfunctioning. Check with your local Buckeye distributor or manufacturing representative for check valve replacement.

Product has dried within the product tubing.

Check with your local Buckeye dealer or manufacturing representative for replacement tubing, and for the most updated green Quick-Connect.

If you have additional questions, please contact our research department

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